



Unlimited Wireless Carrier MetroPCS Receives Highest Ranking in J.D. Power and Associates Customer Satisfaction Index Report

MetroPCS Recognized for Superiority in Customer Service

DALLAS--(BUSINESS WIRE)--July 24, 2008--MetroPCS Communications, Inc. (NYSE: PCS), the nation's leading provider of unlimited wireless communications service, earned the highest ranking in the J.D. Power and Associates third annual Prepaid Customer Satisfaction Study.

The J.D. Power and Associates 2008 Wireless Prepaid Customer Satisfaction Study(SM) provides a comprehensive review of wireless prepaid service and is derived from interviews that occurred from February 11 to July 1, 2008. MetroPCS was rated highest by consumers in the overall prepaid satisfaction index, scoring well above the industry average, in the areas of brand image, cost of service, account management, initial activation and service plan options.

"The J.D. Power and Associates study is another example of how MetroPCS is committed to consumers," said Roger Linquist, president and CEO for MetroPCS Communications, Inc. "MetroPCS offers an affordable, worry-free, and quality wireless experience. We are truly honored to be recognized by the highly-regarded Prepaid Customer Satisfaction Study from J.D. Power and Associates."

MetroPCS' plans range from \$30 to \$50 per month and allow subscribers to talk all they want, 24-hours-a-day, seven days a week. Unlike most carriers, MetroPCS does not require a signed contract, which means that consumers can activate service without going through a credit check or paying a deposit. While options and services depend on the selected plan, subscribers can further enhance their service with "unlimited" advanced feature packages that include voicemail, caller ID, call waiting, three-way calling, text and picture messaging, push e-mail, mobile Internet browsing, mobile instant messaging, and the recently announced unlimited Metro411, a voice-activated, premium directory assistance service.

Consumers can visit any of MetroPCS' current authorized dealer locations and company-owned retail locations or visit MetroPCS' web site at www.metropcs.com to sign up for service plans, and choose from a lineup of wireless phones from the top handset manufacturers.

About MetroPCS Communications, Inc.

Dallas-based MetroPCS Communications, Inc. (NYSE: PCS) is a provider of unlimited wireless communications service for a flat-rate with no signed contract. MetroPCS owns or has access to licenses covering a population of approximately 149 million people in 14 of the top 25 largest metropolitan areas in the United States, including New York, Philadelphia, Boston, Miami, Orlando, Sarasota, Tampa, Atlanta, Dallas, Detroit, Las Vegas, Los Angeles, San Francisco and Sacramento. As of June 30, 2008, MetroPCS had approximately 4.6 million subscribers and currently offers service in the Miami, Orlando, Sarasota, Tampa, Atlanta, Dallas, Detroit, Los Angeles, San Francisco, Las Vegas, Philadelphia, Sacramento and Shreveport - Bossier City metropolitan areas. For more information please visit www.metropcs.com.

About J.D. Power and Associates

Headquartered in Westlake Village, Calif., J.D. Power and Associates is a global marketing information services company operating in key business sectors including market research, forecasting, performance improvement, training and customer satisfaction. The firm's quality and satisfaction measurements are based on responses from millions of consumers annually. For more information on cell phone ratings, car reviews and ratings, car insurance, health insurance and more, please visit JDPower.com. J.D. Power and Associates is a business unit of the McGraw-Hill Companies.

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